

Business Coaching Programs



Set a clear path towards your business goals

Achieve your goals with a Business Coach

At CCG, we understand that each practice has different business needs and budgets. Therefore, we tailor both the content, delivery method and duration of every coaching program to ensure that we capture your requirements and support you to success.

Our trained and experienced Business Coaches can support you with:

- Business financials and inventory management
- Strategic planning and practice partnership
- Human resources
- Leadership
- Change management
- Marketing

Coaching sessions are undertaken via tele-meeting or face-to-face session dependant on your required level of support.

Find out more online:

www.provetccg.com.au/coaching

Quick facts:

- Access to tools, resources and a variety of coaches offering specialised support
- Monthly tracking reports and templates as relevant

Benefits to your business include:

- Improve your bottom line
- Grow your customer base for repeat and referral business
- Make implementation a focus, not just the planning
- Reduce your running costs
- Expand your ancillary and professional products and services
- Improve communication skills for the practice and staff
- Enhance motivation and job satisfaction within your team
- Improve your advertising and marketing return on investment

"We were 'in the dark' on many management areas including compliance and standardisation of procedures and staff structures. Our team has greatly benefited and our business is set to prosper sustainably due to Rosie's input and careful analysis."

**Faye McPherson,
Proserpine Veterinary Surgery**



Crampton Consulting Group

Offering professional business solutions since 1996

Find out more about our range of products and services today by registering your interest...

Name:

Position:

Practice:

Preferred contact method:

Contact details:

Please indicate the items you would like additional information on:

Team Development

- ☐ ProSkills Online Short Courses
- ☐ Customer Service Intelligence
- ☐ Leadership Intelligence
- ☐ In-practice training
- ☐ Practice Management School
- ☐ Customer Service Roadshow
- ☐ Healthy Pets, Healthy Practice
- ☐ Certificate level veterinary nurse and management courses (via AIRC)

Business Development

- ☐ Practice Health Check
- ☐ Business Coaching Programs
- ☐ Personal Coaching Programs
- ☐ Financial Solutions Package
- ☐ Strategic Planning and Partner Alignment

Resources

- ☐ Team Profiling Tools: DISC and Motivators
- ☐ Mystery Shopping Program
- ☐ Client and Staff Surveys
- ☐ Workplace Health and Safety Manual
- ☐ Individual Policies and Procedures
- ☐ Human Resource Tools and Templates
- ☐ Pet Protector Online Course

Please email to: ccgenquiries@provet.com.au or fax to +61 7 3621 6006

Our team will be in contact with you soon with additional information. In the meantime, please check out our website: www.provetccg.com.au