

Healthy Pets Healthy Practice



Improve profitability by leveraging your nurses time

Crampton Consulting Group, have developed the Healthy Pets Healthy Practice program to assist in the implementation of a preventative health care program.

Preventative health care is now a global trend in both human and veterinary medicine. With the improvement of modern medicine and standards of living, humans and pets alike are living longer lives than ever before. However, with this great feat comes a rise in chronic disease. Without intervention, as the growth in risk factors for chronic disease continues, a decline in health gains and life expectancy will be inevitable.

Preventative health care is just as the name suggests; healthcare to prevent disease and promote wellness and healthy living. As the saying goes, prevention is better than intervention. Preventative healthcare aims to intervene in the disease process before the onset of the disease in the first place, giving the patient the best possible outcome - living disease free.

Program covers:

- An Introduction to Healthy Pets Healthy Practice
- Communicating for Consults
- Implementing Veterinary Nurse Consultations
- Independent Veterinary Nurse Consultations
- Preventative Healthcare Impact Analysis

Benefits to your practice include:

- Improved health of patients
- Increased client loyalty and compliance
- Reduction of veterinarian stress and workload
- Increased Veterinary Nurse productivity and job satisfaction
- Increase practice revenue

Program includes*:

- Access to online program materials for 2 team members
- Kit of 26 reception policy & procedure templates
- Set of 50 Pet Protector Program enrolments
- 4 x 1 hour implementation sessions with consultant

Optional extras:

- In-practice implementation day
- 1 day implementation workshop in Brisbane
- ProSkills Practice Membership for 15 team members
- Additional coaching calls

* Packages subject to change

Want to find out more?

Contact CCG on 07 3621 6005 or ccgenquiries@provet.com.au



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Name:

Position:

Practice:

Preferred contact method:

Contact details:

Please indicate the items you would like additional information on:

Team Development

- ProSkills Online Short Courses
- Customer Service Intelligence
- Leadership Intelligence
- In-practice training
- Practice Management School
- Customer Service Roadshow
- Healthy Pets, Healthy Practice
- Certificate level veterinary nurse and management courses (via AIRC)

Business Development

- Practice Health Check
- Business Coaching Programs
- Personal Coaching Programs
- Financial Solutions Package
- Strategic Planning and Partner Alignment

Resources

- Team Profiling Tools: DISC and Motivators
- Mystery Shopping Program
- Client and Staff Surveys
- Workplace Health and Safety Manual
- Individual Policies and Procedures
- Human Resource Tools and Templates
- Pet Protector Online Course

Please email to: ccgenquiries@provet.com.au or fax to +61 7 3621 6006

Our team will be in contact with you soon with additional information. In the meantime, please check out our website: www.provetccg.com.au